

# Superactive LED Bubble Tube



56 00 15

## Product Manual

experia  
multisensory for everyone

Experia  
Acorn Phase 3, High Street  
Barnsley, South Yorkshire  
S72 7BD, United Kingdom

T 0800 612 6077  
E [info@experia-innovations.co.uk](mailto:info@experia-innovations.co.uk)  
W [www.experia-innovations.co.uk](http://www.experia-innovations.co.uk)

**Congratulations** on the purchase of your Superactive LED Bubble Tube!

The Superactive LED Bubble Tube has been designed specifically for people with special needs and should, if used in accordance with these guidelines, offer years of switching learning and fun!

The Superactive LED Bubble Tube offers endless opportunities to develop numerous skills including colour recognition, cause and effect, and many more. It is the brightest LED Bubble Tube currently available (at time of print) and produces multiple shades of colours when used in calming mode.

The Superactive LED Bubble Tube comes with its own 9 button controller which allows control of the tube wirelessly from a distance of up to 30m.

**Please ensure you read this Instruction Manual in full before operating the unit.**

#### Features

- Latest Wireless Qi Charging controller
- Ergonomic Design
- Latest LED Technology
- No Lamp Change – LED
- Clear Curved Lid
- Domed Base
- Low Voltage – transformer supplied
- 9 Button Wireless Controller
- Easy upgrade/maintenance
- Durable
- Easy to use
- 3 Year Manufacturers Guarantee (Collect and Return)

#### **Pack contents**

- 1 x Superactive Bubble Tube
- 1 x Transformer
- 1 x 9way Controller
- 1 x USB lead
- 1 x Qi charging pad
- 1 x USB Power Supply
- 1 x Instruction Manual

#### **Unpacking your Experia product**

- Check packaging for signs of damage before opening.
- Do not use sharp objects during unpacking.
- Check the parts received against the Pack Contents.
- Read the product manual before use.

## Getting Started

1. Place the bubble tube on a flat solid floor.
2. If the tube is over 60" high, secure the tube to a solid wall with a bubble tube bracket using the correct fixings for the wall type.
3. Carefully fill the bubble tube with water from the top. If you spill any water, please ensure this is cleaned immediately. Do not fill the tube to the top, allow a gap of 6 inches from the water level to the top of the tube.
4. Connect the round XLR connector from the Low Voltage transformer to the socket in the base of the bubble tube.
5. Connect the standard 3 pin mains plug to a mains outlet.
6. The unit will now illuminate and scroll through the standard colours.
7. Now its ready to use.
8. Simply press any one of the coloured buttons on the controller and the tube will respond.
9. If switch activity stops for a while the bubble tube will return to calming mode and automatically scroll through the colours.

**Please note: Only use the transformer supplied. Use of a different transformer may result in damage to the product and void the warranty.**

**For warranty information please see separate warranty card supplied.**

## Charging the switch box

1. Plug the USB lead into the wireless charging pad.
2. Plug the other end of the USB into the correct power supply.
3. Plug the power supply into a mains socket outlet and switch on at the mains. The charging pad LED should now light up.
4. Position the controller over the charging pad so the charging pad is underneath the red button.
5. The charging light on the controller should light up when it is correctly positioned over the charging pad.
6. Leave the controller charging up until the LED changes colour.

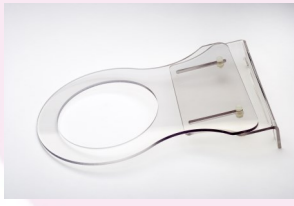
## Changing Bubble Tube Water

All bubble tubes require the water in them changed every 4 – 6 weeks to slow the build up of any bacteria.

The best method of emptying a bubble tube is to siphon the water out. We recommend using a bubble tube emptying kit available from Experia

## Bubble Tube Accessories

There are a number of accessories available for your bubble tube.



Experia Wall Bracket 02 00 03

If your bubble tube is over 1.5m tall then we recommend the use of a wall bracket.



Experia BCB treatment fluid 33 00 66

Recommended treatment fluid to keep your bubble tube healthy and clean



Experia Emptying Kit - foot pump 34 00 01

The best way to empty your bubble tube !



Experia Emptying Kit - drill pump 34 00 02

The quick way to empty your bubble tube



Experia Bubble Tube Fish 02 00 10

## Cleaning and Maintenance

The unit should be cleaned with a damp soft cloth. A non abrasive cleaning agent may be used for stubborn stains. Ensure no liquid enters the base of the unit. The unit has been designed for use by people with special needs, however this does NOT mean it is unbreakable. You must ensure the unit is not hit with anything and that no one pulls or pushes the unit.

## Troubleshooting the bubble tube

Q. The unit doesn't work.

A1. Is it switched on? If so,

A2. Has the unit scrolled through its colours? If so,

A3. Have you pressed a button on the 9 Button Wireless Controller, If so?

A4. Is the 9 Button Wireless Controller fully charged, If so,

A5. Please contact us for further assistance.

## Troubleshooting the wireless controller

Q. My controller doesn't work

A1. Has the controller been charged using the wireless charging pad? If so,

A2. Did the LED light up on the charging pad? If so,

A3. Was the controller positioned over the charging pad in the correct position with the charging pad underneath the red button? If so,

A4. Did the LED light up on the controller when positioned correctly? If so,

A5. Are you using the controller with the correct product? If so,

A6. Are the coloured buttons "clicking" when pressed? If so,

Please contact Experia headquarters as detailed in the final page of this document.

## Technical Specifications

Product code – 56 00 15

Supply – 240vAC 100mA 50/60Hz

Load – 12vAC 5A Max

Switch Controller Charging Power supply - 240v 50/60Hz

Load - 5vdc 2000mA

Internal battery - 3.7v Lithium Ion rechargeable battery.

Dimensions; Height varies with bubble tube column size, base measure 450mm<sup>2</sup>

The controller is 330mm W x 330mm D x 105mm H

**Only use the power supplies provided.**

## Guarantee

All products manufactured by ourselves are backed with a three year guarantee.

All other items carry a manufacturers 1 year guarantee.

All guarantees are collect and return.

If your product needs to be returned to our factory we will arrange collection of the item and return it to you when repaired, all we ask is you pack the product securely.

If in the unlikely event that a product purchased from us develops a fault please contact us on

**Freephone 0800 612 6077** or [email us](#) and our technical team will assist

Experia Registered Office:

**Acorn Phase 3  
High Street  
Grimethorpe  
S72 7BD**

If you have any questions or need information about any of our products and services please call us on

**Freephone 0800 612 6077**

If you would like a FREE Sensory Brochure you can request one by telephone or visiting our website.

For more information on Experia Free 3D Room Designs or to schedule an onsite visit from our sales team then please request a visit by telephone, email or by using the form on our website.

## Support Contact Details

For USA please email [support@experia-usa.com](mailto:support@experia-usa.com)

For Canada please email [support@experia-canada.com](mailto:support@experia-canada.com)

For UK and rest of the world email [support@experia-innovations.co.uk](mailto:support@experia-innovations.co.uk)

Telephone: 0044 (0) 800 612 6077.

Please note: email is our support teams preferred communication and this takes precedence over telephone calls.

### **Manufactured in the UK by:**

Experia, Acorn Phase III, High Street, Grimethorpe, Barnsley, South Yorkshire, S72 7BD



© Copyright 2015 Experia All rights reserved Experia. Experia is a registered trademark